



## WARRANTY FORM

COMPANY NAME \_\_\_\_\_

CONTACT \_\_\_\_\_

PHONE \_\_\_\_\_ FAX \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ ZC \_\_\_\_\_

STATE \_\_\_\_\_ EMAIL \_\_\_\_\_

MODEL

SERIAL

RECEIVED DATE \_\_\_\_\_

Signature & Print name

Date

By email: [paula@zummoinc.com](mailto:paula@zummoinc.com)

By fax: 866-615-2240

\*This information is required for warranty purposes. Please complete and send it back to Zummo within 30 days or the warranty will be void.

### WARRANTY

1. All equipment needs to be registered with Zummo Inc within the first 30 days of purchase, otherwise warranty would be voided.
2. ZUMMO, INNOVACIONES MECÁNICAS S.A., guarantees the best quality of materials and construction for a period of:
  - 3 YEARS
3. This guarantee covers all material or manufacturing defects.
4. All services must be previously authorized by ZUMMO INC. and follow ZUMMO INC. procedures. For detail contact us at 844-986-6646
5. Any service MUST be performed by an authorized service provider ONLY.
6. The guarantee is only valid with the original invoice as proof of purchase.
7. ZUMMO INC. will ONLY be responsible for any unexpected damage during transportation. Any issues must be reported directly to ZUMMO INC. within 24 hours of receiving the product during the business week. After we receive the needed information from the recipient we will contact the shipping company for processing. Customer will need to provide delivery receipt staying received damaged.



8. ZUMMO INC. will not, under any circumstances, be liable for special, incidental or consequential damages, whether such damages are sought in contract, in tort or otherwise. The liability of ZUMMO INC. shall not exceed the purchase price of the products on which such liability is based.
9. This guarantee does not cover:
  - Any damages not directly caused by a fault of manufacturing or materials.
  - Any damages due to incorrect installation, abuse, improper use, modifications, accidents or negligence.
  - Any damages caused by unauthorised staff or materials.
  - Scratches of plastic parts due to the use of abrasives.
  - Breakages due to the use of citrus fruits which size is not the recommended in this instructions manual or due to the use of other fruits or objects.
- \* - PARTS NOT COVER:
  - Front Cover
  - Nuts & elastic bands
  - Blade
  - Tray, cups & balls
  - Filter
- \*All external parts. Ask Zummo for details.
10. Repair and replacement of parts during the warranty period do not extend the expiration date of the warranty.
11. In the event of an issue during the warranty period, please contact the authorised dealer where the unit was purchased. Give them the model and serial number and explain the problem.
12. During the warranty period, any repair or intervention not authorized by ZUMMO will automatically void the warranty
13. Nobody is authorized to change the terms of this warranty.
14. In case of any controversy, the place of jurisdiction is in Florida.
15. To achieve the best performance and use from your juicer, read and follow the instructions provided in the manual carefully.



## ANNEX 1

Zummo only covers ground shipping for parts under warranty. If the customer requests rush shipment this would need to be authorized and pay in advance.

Zummo only offers standard service times under warranty. If the customer needs a rush service, this would need to be authorized in advance and an additional cost would be charged. Please see service codes below for reference:

- P1: 4 hours services
- P2: 24 hours service
- P3: Next business day service (On a Friday, the next business day would be Monday. This will apply on holidays as well).

For warranty services please contact Zummo to process the service call:

Service department:

Tony Hernandez

844-986-6646 ext. 3

[techsupport@zummoinc.com](mailto:techsupport@zummoinc.com)

Parts Department:

Maria Lougedo

844-986-6646 ext. 4

[maria@zummoinc.com](mailto:maria@zummoinc.com)